



*DEAR VISITORS, THANK YOU FOR CHOOSING
SWISS HOME FOR YOUR HOLIDAYS IN PAROS.*

We would like to express our gratitude to you for the trust and preference you have shown us for over 100 years, as a hotel business. The main priority for us is the health and safety of our guests and our staff, so you can enjoy beautiful and high quality holidays.

Following the government's new Health and Safety measures, additional measures have been taken for the health and safety of visitors and staff.

The protocols and procedures are applied responsibly, both before your arrival and during your stay. However, we are constantly updating the protocols for the proper operation of our business following the instructions of the National Organization of Public Health (EODY) for the pandemic of the COVID-19 virus.

We recommend that you read the instructions below and follow them.

ARRIVAL / DEPARTURE

1. All necessary precautions are taken during check-in / check-out.
2. Room keys are disinfected with approved antiseptics and approved electric sterilizer.
3. Check-out time is no later than 11.00 and check-in time is 15.00 so that there is sufficient time for effective disinfection of the rooms / suites.

ROOMS / SUITES

Following the instructions of EODY (CDC), we have removed from the rooms / suites the non-useful objects that are difficult to disinfect (e.g. decorative objects)

All rooms and suites are thoroughly cleaned and disinfected with high pressure and temperature steam after each departure, while extra attention is paid to all surfaces.

CLEANLINESS

According to the health protocols, the Hotel Swiss Home will follow the following procedure in terms of daily cleaning in order to enhance customer safety. Guests can choose one of the following options if they wish:

1. Cleaning staff only collects rubbish / recycling.
2. Cleaning staff provides a light refresh in the room and collects rubbish / recycling.
3. Cleaning staff only changes towels and sheets at the request of the guest.
4. Cleaning staff change sheets and towels, wipe, mop, clean surfaces, collect garbage / recycle.

CLEANING STAFF IS NOT ALLOWED TO ENTER THE ROOM ONLY AFTER THE GUEST'S REQUEST. PLEASE INFORM THE RECEPTION DEPARTMENT FOR YOUR CLEANING PREFERENCES.

BREAKFAST

1. We comply with high standards for food safety and hygiene.
2. All the measures prescribed by Greek Law for the pandemic have been responsibly integrated into our system.
3. According to the regulation of EODY for the protection of public health, we follow safety distances.
4. Breakfast will be served at your table. The favourite Greek Breakfast (buffet) will not be served this year. So we designed especially for this year a breakfast menu, with a variety of preparations, which are prepared daily in our kitchen with fresh products.
5. The use of antiseptic at the entrance of the restaurant is mandatory according to Greek Law.

POOL

The pool is open daily from 11:00 to 21:00. All the prescribed hygiene and safety standards for the operation of the pool are strictly observed, including those related to water quality. The additional measures are observed due to the COVID 19. The lounge chairs are placed according to the prescribed safety distances. Disinfection on the lounge chairs follows after each use.

OTHER SERVICES & PROCEDURES

1. The Hotel Swiss Home is certified by the Hotel Chamber of Greece with the "Health First" brand, ensuring the knowledge and application of health protocols.
2. Hand sanitizers are placed in different places.
3. All our staff is trained and follows the hygiene protocols.
4. All staff observe personal protection measures for their daily work.
5. It is recommended that guests wear a mask during their stay in public areas.
6. We always recommend the observance of safety distances.
7. Public areas are cleaned and disinfected daily.
8. Offsite doctor is available on call 24/7.

All the above protocols and measures are regularly updated and implemented based on the latest information on COVID-19

We ask you very much to respect the rules and measures of our country, but also of our hotel, so that we can all enjoy a safe summer.